

# **Access Statement for The Bacchus Hotel**

## **Introduction**

The Bacchus Hotel is an attractive part 17th Century Coaching House maintaining its old English charm, character and tradition throughout.

The Hotel is family run with a warm welcome, good service from management and staff and value for money.

Standing in a commanding position, approximately 100 yards from the picturesque 'Blue Flag' beach and promenade, surrounded by small tourist shops and leisure pursuits. The Bacchus is an ideal location for all ages - young and old.

## **Pre-Arrival**

- For assistance please contact a member of reception on 01507 441204
- We are located in the centre of the village very close to shops and local amenities.
- A bus service is available hourly to nearby villages and towns.
- You can contact the Hotel by phone (01507 441204), email (info@bacchushotel.co.uk), Fax (01507 441204).
- Reception is available from 8am to 11pm
- Taxi Services are available upon request.

## **Arrival & Car Parking Facilities**

- Private car parking is to be found to the side and rear of the hotel.
- There is a turning circle directly outside the main entrance, this is for dropping off and picking up only, cars must not be left
  - unattended.
- The car park is level tarmac with access to the double doored rear entrance with wheelchair access.
- A member of staff is available for help with luggage if required.
- The car park is illuminated during the hours of darkness.

## **Main Entrance, Reception & Ticketing Area**

- There are no steps in the main lobby area and seating is available.

The reception desk is immediately in front of you when entering reception.

- If you arrive from the rear car park access is gained through rear double doors accessing the lounge.
- On arrival if reception is unattended attention can be raised via a doorbell situated on the desk.
- In reception you arrive through a single leaf door and the lighting is uniform.
- The opening times for reception are between 8am and 11pm
- Access to the garden and restaurants is also gained from the reception area.
- The step to the garden is highlighted with yellow and black warning markings.

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

- A stanner style stair lift is available to the first landing, and handrails are positioned top and bottom of the stairs for ease of use.
- General public have access to the ground floor only which is all on one level. Both restaurants and public bar are available to them and are carpeted throughout.
- Hotel guests also have access to the first floor where the accommodation is to be found. The accommodation comprises of seven rooms on the first level accessible by stairlift, five rooms on the right hand wing accessed by five steps and nine rooms on the left hand wing accessed by six steps.
- Dogs are allowed within the reception area, public bar and designated bedrooms.

### **Public Areas - Sitting room, lounges, lobbies etc**

- All public areas are located on the ground floor, and are all on a level and carpeted throughout, however access to the public bar is gained by double doors and a step and has an area of wooden flooring.
- A public telephone is available in the lounge upon request.
- The ground floor area is predominantly lit by spotlights.
- Ladies and disabled WC's are located through the rear double doors in the lounge bar and gents are located next to the fireplace.

### **Public WCs**

- Ladies and disabled WC's are located through the rear double doors in the lounge bar and gents are located next to the fireplace.
- The ladies WC has four adequately sized cubicles and hand basins and they are well lit and tiled throughout. The disabled WC has one toilet, hand basin and purpose built grab rails. The gents have three urinals and two WC's and hand basins.

### **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- The Bellona restaurant is accessed via reception and seats 100 persons for a sit down dinner and 150 persons conference style. The restaurant is served directly from the kitchen and a small bar is available. Three sets of double doors to the side elevation allow access to the garden, which allow plenty of natural light into the room.
- The garden restaurant is also accessed by reception and seats up to 30 persons dining and is ideal for small meetings.
- A variety of seating is available both fixed and moveable and tables can be arranged to suit any occasion.
- Menu's are available and our staff are willing to assist with the reading if required.
- With prior notice we are able to cater for special dietary requirements.
- The Carvery is self service, however all other meals are waitress served.
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### **Laundry**

- A laundry service is available upon request.
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### **Outdoor Facilities**

- A variety of seating is available in the garden and to the front of the hotel accessed by the garden door and main hotel door.
- Garden and frontage is illuminated during the hours of darkness.

### **Bedrooms & Sleeping Areas**

- Bedrooms are unfortunately unsuitable for wheelchair users.
- In the event of emergency guests are alerted by the sound of alarm bells.
- Televisions are located in all rooms with accompanying remote control.
- All Hotel rooms have tea and coffee making facilities, dressing tables, hospitality packages, armchairs and are all en-suite with accompanying toiletries
- All hotel rooms are carpeted throughout with en-suites tiled.
- We have a variety of rooms ranging from single, twin, double, triple and family (sleeping 2 adults and 2 children) with an option for a z-bed for an extra child if required.
- A fridge is available upon request situated in the housekeeper's office situated on the first floor.
- Dogs are allowed in designated rooms only.

### **Bathroom, Shower-room & WC [En-suite or Shared]**

- All bedrooms are equipped with a variety of en-suites, i.e. bath, shower or bath with a shower over.
- All bathrooms are carpeted throughout with single leaf doors, some are equipped with support rails.
- Showers are a mixture of manual, thermostatically controlled and electric.
- Floor level shower trays are available upon request.
- Baths are of standard height, support rails are provided and bath mats are available upon request.
- WC's are provided in every bathroom.

### **Caravans, Holiday Homes & Twin Units**

- The 'Olde World' Holiday cottage is located on the rear grounds of the hotel with a spacious open-plan lounge, quality decorated in a cream colour scheme with traditional features such as beamed ceilings and a wooden staircase.
- The cottage has a colour TV, a newly fitted oak style kitchen fully supplied with all implements.
- Stairs lead to two bedrooms with pine furniture and a shower room. The double room has a wardrobe and dressing table and the bunk beds have a chest of drawers.

- The cottage stands in a commanding position, approximately 100 yards from the picturesque 'Blue Flag' beach, leisure pursuits and promenade.
- Being at the rear of the village High Street, the cottage has the local convenience shops, post office, butcher and grocer close at hand.
- As a resident of the Bacchus 'Cottage' you can also find good quality bar food, Carvery, Restaurant and Bar facilities available 'on your doorstep' should you wish.

### **Grounds and Gardens**

- The garden is situated to the side elevation set out to lawn and bordered by a variety of shrubs. A gravelled patio area is accessed from the Hotel reception and also from the Bellona Restaurant.
- Seating is provided with a mixture of picnic style bench seats and individual seating.
- Access from the road is via a number of steps.
- Access via the rear of the hotel is by a gravel pathway.

### **Additional Information**

- If you require any assistance during your stay please contact reception. The Duty Manager can also be contacted via reception.
- We have a set evacuation procedure for basic information - Alarm bells are a continuous alarm. Someone will come to your room and assist with evacuation out of the building.
- All front house staff have regular training which includes disability awareness training.
- All housekeeping staff have been trained and are aware of procedures to aid privacy in bedrooms

Address: The Bacchus Hotel  
17 High Street  
Sutton-on-Sea  
Lincolnshire  
LN12 2EY

Telephone: 01507 441204

Fax: 01507 441204

Email: [info@bacchushotel.co.uk](mailto:info@bacchushotel.co.uk)

Website: [www.bacchushotel.co.uk](http://www.bacchushotel.co.uk)

Hours of operation: 7am-12pm

### **Future Plans**

- The Hotel is currently being painted externally and refurbishment internally is planned in the near future.

### **Contact Telephone and Email Address**

**We welcome your feedback to help us continually improve if you have any comments please phone 01507441204 or email [info@bacchushotel.co.uk](mailto:info@bacchushotel.co.uk)**